

**Good Neighbor Agreement
between
Columbus Children’s Hospital, Inc.
and
the Surrounding Neighborhoods**

Statement of General Purpose

Columbus Children’s Hospital (the Hospital) is proud to be a good neighbor working in partnership with the Surrounding Neighborhoods for the betterment of the community. Surrounding Neighborhoods are those represented by the following organizations:

- ❑ Parsons Avenue Merchants Association
- ❑ Livingston Avenue Collaborative for Community Development
- ❑ Driving Park Civic Association
- ❑ Driving Park Area Commission
- ❑ Council of Southside Organizations
- ❑ Southside CAN
- ❑ Near East Area Commission
- ❑ Main Street Business Association
- ❑ Southside United Neighbors
- ❑ Livingston Park Neighborhood Improvement Association
- ❑ Old Oaks Civic Association
- ❑ Olde Towne East Neighborhood Association

The Hospital desires to support a spirit of collaboration and cooperation with its neighbors. Accordingly, in December 2000, twenty community representatives were asked to assist in creating a formal agreement between the Hospital and the surrounding community. This planning committee was asked to recommend standards for communication and property maintenance, with mutually beneficial recommendations incorporated into a “good neighbor agreement.” This voluntary effort seeks to strengthen neighborhood relations and is essential to reaching the goal of collaboration and cooperation. The Hospital recognizes the value and necessity of working with the citizens and organizations in its neighborhoods to reach this goal.

The planning committee participated in group exercises that allowed for open exchange of ideas. Furthermore, a subcommittee used feedback to produce a document that would serve as a reflection of community expectations and the Hospital’s commitment to its community. After a draft was forwarded to the original planning committee for input and consensus, “Children’s Hospital and

Surrounding Neighborhoods Good Neighbor Agreement” was created to reflect the final recommendations of the planning committee and the desire of the Hospital to be a responsible corporate citizen and good neighbor. As of July 10, 2001, the Agreement was adopted by the Hospital and the Surrounding Neighborhoods.

Statements of Mutual Concern and Interest

This agreement is intended to be the foundation and building block for future collaboration relative to neighborhood and Hospital concerns.

Neighborhood Concerns

- ❑ Assure communication channels are open with the neighborhood and the Hospital with regard to expansion and land acquisition;
- ❑ Haphazard development could have a detrimental effect on the quality of life within the neighborhoods;
- ❑ This same type of development also could result in the loss of valuable housing; and
- ❑ That the Hospital needs to explore more efficient ways in which to utilize its property.

The Hospital’s Concerns

- ❑ Preserve its ability to grow and adapt to the ever-changing needs of the children and families in the region; and
- ❑ Developing Master Site Plan in concert with community members.

The neighborhoods stand ready to work with the Hospital to address these concerns, and achieve these goals.

The Hospital Agrees To:

I. PROPERTY MAINTENANCE AND APPEARANCE:

- ❑ The Hospital will work to keep its properties safe, well maintained, and debris free, resulting in a sense of pride and responsibility with the entire area;
- ❑ The Hospital, with community representatives, will conduct an annual survey of its properties;
- ❑ The Hospital will strive to have all newly acquired properties ready for occupancy within 6 months of acquisition;

- Any vacated properties should be ready to rent within 2 months, and the Hospital's management company will make every effort to keep its units at 100% occupancy; and
- The Hospital should make every effort to discourage staff and visitor parking in the surrounding neighborhood.

II. **COMMUNICATIONS:** The Hospital will establish and maintain a line of communication with its neighbors.

- The Hospital's Vice President of Operations will be the point of contact to address ongoing community concerns and complaints;
- The Hospital recognizes Parsons Avenue Merchants Association, Livingston Avenue Collaborative for Community Development, Driving Park Civic Association, Driving Park Area Commission, Council of Southside Organizations, Near East Area Commission, Main Street Business Association, Southside CAN, Southside United Neighbors, Livingston Park Neighborhood Improvement Association, Olde Towne East Neighborhood Association and Old Oaks Civic Association as active representatives of the neighboring community. We will remain active with the identified groups through membership and regular participation in existing forums;
- The Hospital will issue informational inserts to the above mentioned community organizations' newsletters detailing plans to demolish, build, or develop in the neighboring community; and
- The Hospital will host a Neighborhood Forum at least twice a year (and meet on "as needed basis" regarding updates of major concern). These forums will be used to communicate the Hospital's Master Site Facility Plan, solicit community input, and discuss other activities of mutual interest. This forum is for exchanging information to further the goals of both the community and the Hospital.

III. **AGREEMENT MONITORING AND COMPLIANCE:** This document will govern the relationship between the Hospital and the Surrounding Neighborhoods. Feedback on monitoring and compliance of this agreement should be forwarded to the Hospital's internal contact. Problems resolved and unresolved will be reported during community forums.

The Surrounding Neighborhoods Agree To:

- Remain committed to ongoing discussion: The Surrounding Neighborhoods agree to enter into future discussions and/or agreements with the Hospital if new issues arise that pertain to the general purpose of this agreement.

IV.

Signatures

Children's Hospital:

**Tom Hansen, MD
Chief Executive Officer**

Partnering Organizations

**Council of Southside Organizations
Southside CAN
Dan Charles**

**Driving Park Civic Association
Matilda Woods Allen**

**Driving Park Area Commission
James Johnson**

**Livingston Avenue Collaborative for Community Development
Clayton Hicks, OD**

**Livingston Park Neighborhood Improvement Association
Calvin Sowell**

Main Street Business Association

Walter Cates

**Near East Area Commission
Kathleen Bailey**

**Old Oaks Civic Association
Deborah Zechar, PhD**

**Olde Towne East Neighborhood Association
Brently Smith**

**Parsons Avenue Merchants Association
Ned McNamara**

**Southside United Neighbors
Katie Radford**
